

# USEFUL CONTACTS

THE FLATS AND THE IMMEDIATE GROUNDS THEY SIT IN ARE MANAGED BY  
LONDON BOROUGH OF CAMDEN - 020 7974 4444

THE ROADS, FOOTPATHS, GRASS VERGES, GATES, PARKS AND PARKING PERMITS ARE MANAGED BY  
THE HOLLY LODGE ESTATE COMMITTEE - 0203 538 4454/ 07731 301119

## YOUR LOCAL HOUSING OFFICERS:

- The Neighbourhood Housing Officer for flats on Langbourne and Makepeace Avenues is [Nandita.Chatterjee@camden.gov.uk](mailto:Nandita.Chatterjee@camden.gov.uk)
- The Neighbourhood Housing Officer for flats on Oakeshott Avenue is [Lavinia.Mayers@camden.gov.uk](mailto:Lavinia.Mayers@camden.gov.uk)

## CARETAKING:

The Camden Estate Supervisor is Debbie Marno who can be contacted at [debbie.marno@camden.gov.uk](mailto:debbie.marno@camden.gov.uk)  
Tel: 020 7974 8056.

## REPAIRS:

If you notice a non-emergency repair is necessary in your communal areas you can report it on 020 7974 4444 or online through your resident account.

If you notice an emergency repair is necessary you need to call directly 020 7974 4444 (option 3 followed by option 1 and select the local repairs district).

**METER READINGS:** Email [meterreading@Camden.gov.uk](mailto:meterreading@Camden.gov.uk)

## PARKING PERMITS:

To apply for a parking permit, or to query any charge issued to you or your guests by MET Parking Services which you do not think is appropriate, you can contact the Estate Manager, Barbara Wheatley [manager@hle.org.uk](mailto:manager@hle.org.uk)

- For more information on car parking and gate access go to [www.hle.org.uk](http://www.hle.org.uk) or contact the Holly Lodge Estate Manager at [manager@hle.org.uk](mailto:manager@hle.org.uk) or on 0203 538 4454/ 07731 301119

## RUBBISH:

### 1-11 Holly Lodge Mansions

3 rubbish bins, 2 recycling bins, 1 food waste bin

### 184-199 Holly Lodge Mansions

3 rubbish bins, 2 recycling bins, 1 food waste bin

### 211-226 Holly Lodge Mansions

3 rubbish bins, 3 recycling bins, 2 food waste bins

You can also place bulky waste here

### 321 – 339 Holly Lodge Mansions

4 rubbish bins

### 1-16 Makepeace Mansions

2 rubbish euro bins, 2 recycling euro bins,

2 food waste wheelie bins

### 85-92 Makepeace Mansions

2 rubbish euro bins, 1 recycling euro bin,

1 food waste wheelie bin

You can also place bulky waste here

### 235-249 Makepeace Mansions

5 rubbish euro bins, 3 recycling euro bins,

2 food waste wheelie bins.

## On the garage access road at the rear of Langbourne Mansions

5 green general waste bins, 3 black recycling bins

1 brown food waste bin.

## TENANTS & RESIDENTS ASSOCIATION:

Representing the tenants and leaseholders of the flats.

Website: <https://myhlra.org/>

Email: [hollylodgera@gmail.com](mailto:hollylodgera@gmail.com)

## EMERGENCY CONTACT NUMBERS:

**Emergency calls:** **999**

This phone number should be used to contact police in situations where a crime is happening now or if anyone is in immediate danger.

**Non-Emergency calls:** **101**

## Online crime reporting:

You can report most non-emergency crimes and incidents online at [www.met.police.uk](http://www.met.police.uk)

**Crimestoppers:** **0800 789 321**

If you have information which could help solve a crime you can call anonymously

**Terrorist activity:** **0800 555 111**

Please call the anti-terrorist hotline if you have any information on terrorist activity

## The Safer Neighbourhood Police Team:

[Camden.highgate.snt@met.police.uk](mailto:Camden.highgate.snt@met.police.uk)

## The Community Safety Officer:

[Terry.Haslam@camden.gov.uk](mailto:Terry.Haslam@camden.gov.uk) (also please copy [communitysafety@camden.gov.uk](mailto:communitysafety@camden.gov.uk) in case Terry is out